



Print and Media Certification Ltd

Appendix 12 Impartiality Policy

PMC understands and is committed to impartiality and objectivity in carrying out audit and certification activities, and manages conflict of interest or threats to impartiality.

If PMC [Senior Management and](#) its Governing Board identify an unacceptable threat to impartiality then assessment and certification services are not given. Threats to impartiality are reported to, and discussed by, the Governing Board.

PMC has never and does not offer or provide:

- management system consultancy
- internal audits to its certified clients

PMC does not certify:

- Another certification body for whatever purpose
- Where the client has received management system consultancy, internal audits, or colour management consultancy where the relationship between the consultancy organisation and PMC poses an unmanageable threat to impartiality

The management structure is such that the personnel making the certification decision are different to those that performed the audits.

PMC does not outsource audits to any management system consultancy organisation, but will outsource to individuals contracted as auditors.

PMC's audit and certification services are not marketed or offered as linked with the activities of any organisation or individual that provides management system consultancy. PMC will act to correct inappropriate claims by any consultancy organisation or individual stating or implying that certification would be simpler, easier, faster or less expensive if PMC's services were used. PMC does not state or imply that certification would be simpler, easier, faster or less expensive if a client or potential client employed a particular consultancy organisation or individual.

Any individual who has provided (within two years to a client or potential client) management system or colour management consultancy (or acted in a managerial capacity) are not used by PMC in any audit or certification activities of that client.

All PMC personnel, whether internal, external or the Governing Board, who could influence the certification are required to act impartially and not allow commercial, financial or other factors to undermine PMC impartiality. PMC will take appropriate action to respond to any threats to its impartiality originating from the actions of other persons, bodies or organisations.

PMC requires all personnel whether internal, external or the Governing Board, to disclose any circumstance that may present them or PMC with a conflict of interest. [This statement is publicly available to any interested party.](#)

Signed:	(John J Dick)	Date: 22.3.2017
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